



RENAISSANCE

LUXURY LIVING AT SUN LAKES
Independent • Assisted • Memory Care

Renaissance Coronavirus (COVID-19) Statement

Updated March 18, 2020

Renaissance is deeply committed to making the health and safety of our residents, team members, and guests a high priority. Given the evolving developments and concerns regarding COVID-19 including the Arizona Governor's office issuance of Executive Order 2020-07 - Proactive Measures to Protect Against COVID-19 as well as recommendations from the Maricopa County Health Department and the Center of Disease Control (CDC), we are continuing to evaluate our operations. At this time the following temporary enhanced protections are in place in effort to reduce the potential exposure to and spread of the virus.

- Effective March 18, 2020 – Non-essential visitors will not be allowed to enter campus. This includes non-essential family visitors, non-essential guests, non-essential contractors, and non-essential team members.
- Essential visitors, who will be allowed to enter campus, include healthcare providers, emergency responders, necessary operational contractors and team members and health agency personnel. Such essential visitors will be checked in and screened for COVID-19 symptoms (fever, cough and shortness of breath).
- Effective March 18, 2020 – The guest suites will be closed and not available until further notice.
- Effective March 18, 2020 – All food and beverage services, including all dining rooms, will be closed. All food and beverage services for assisted living and independent living residents will be delivered to their rooms by Renaissance team members.
- Effective March 18, 2020 – All Renaissance sponsored and managed activities of any size will be canceled until further notice. This includes movies, games, fitness classes, etc.
- Effective March 18, 2020 – All exterior doors, except the main entries of the buildings, will be locked to all residents. This means resident key cards will not access side entries. Residents will be able to exit through the side entries. We will be providing transportation around campus between 8:00am and 5:00pm to residents from their vehicles to the main entrance to avoid residents having to walk around the entire building. We encourage residents to be patient while waiting for the driver as it may take a few minutes, but the drivers will be on a continuous loop around campus to pick residents up and take them to the main entrance.
- Effective March 18, 2020 – All non-essential common area rooms will be sanitized, locked, and not available until further notice. This includes the theaters, game rooms, activity rooms, multipurpose rooms, etc.



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- Effective March 13, 2020 12pm: Transportation services will be limited to medically necessary physician appointments, grocery shopping trips, and other necessary transportation needs. Please note that mall trips, salon trips, and other non-essential trips will be cancelled.
- Effective March 13, 2020 12pm: If residents are experiencing COVID-19 symptoms (fever, coughing, shortness of breath), they must remain in their apartment and contact the business office or concierge to notify Renaissance personnel of these symptoms. Our personnel will assist residents with following proper protocols including making arrangements to see their primary care physician.

These enhanced protections are only temporary. We continue to monitor local, state and federal health agencies to respond quickly and effectively to continue our efforts to mitigate the impact of potential exposure and the spread of COVID-19 and therefore these protections are subject to change at any time and from time to time. Once it is advisable to do so based on our review of evolving recommendations of local, state and federal health agencies, we will return to our normal campus operations.

In addition to these enhanced protections, we ask that residents continue to limit exposure to the public and avoid public outings, shopping, movies, offsite meals, etc. as this could inadvertently lead to exposure to the COVID-19 virus.

Sincerely,

The Renaissance Team